



Dining



Town Hall Frequently Asked Questions

Are 100% of staff trained and certified for hygienic food handling where fresh fruit and vegetables are found and served?

All associates across campus are trained in vegetable washing, and over 300 associates have been retrained in vegetable washing procedures.

What happens when food runs out while the dining hall is still open?

When dining halls are open, it is Pitt Eats' standard to have the full menu available. If a menu item runs out, our culinary team will adjust and update the Dine on Campus menus accordingly.

The perception seems to be that the quality and execution is better at The Perch. Are there any best practices from there that can be applied to The Eatery?

Both dining halls operate with an all-you-care-to-eat model. The Perch is set up in a traditional, self-service model, where The Eatery features composed plates at 11 distinctive destinations. Though The Eatery offers a unique take on the traditional dining hall, both locations operate with the same Pitt Eats standards.

What is your plan to refund the student for loss of opportunity to dine at the Eatery?

All incidents have been rectified in real time at The Eatery, and refunds are not being offered. However, if a student has a negative experience, we encourage students to speak with a member of the Pitt Eats dining team so we can provide what they may be looking for. Additionally, we have a wide variety of food offerings across campus that can be viewed on our Dine on Campus website.

Can there be more plant-based options?

Yes. Pitt Eats is actively working with their culinary team to continually enhance the vegan and vegetarian options that are provided in our dining halls.

What dining options are open on the weekend?

A list of all weekend dining options is available on Dine on Campus, dineoncampus.com/pitt.

Where can students find ingredient information?

All ingredients and nutritional information are listed on individual menus on Dine on Campus. Menus are available at dineoncampus.com/pitt.

Is there an option for yogurt that is not from one large, shared tub?

Individually packaged yogurts are available in Forbes Street Market and the Market at Sutherland.